

Yemen Delegation



Delegation Contacts	Name	Role		
	H.E. Dr. Saeed Al-Shamasi	Minister		Minister of Oil & Minerals
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Hotel				

	Date	Time	Event	Location
			Arrival at YYC	YYC Airport
	Sunday, September 17th	16:00	Arrival at Mayors Reception	MacLeod Hall – Telus Convention Centre
	Sunday, September 17th	18:00	Arrival at Opening Ceremonies	Telus Convention Centre
	Monday, September 18th	17:30	Arrival at Ministerial Reception	Fairmont Palliser
	Monday, September 18th	17:45	White Hat Ceremony Minister Group Photo	Fairmont Palliser – Oval Room
	Monday, September 18th	18:00	Ministerial Reception Program Starts	Fairmont Palliser – Crystal Ballroom
	Tuesday, September 19th	17:15	Canada Night Event - Ticketed	Nutrien Western Event Centre
	Tuesday, September 19th	20:00	Arrive at Cirque de Soleil Event	Lot 6 – Stampede Park
	Wednesday, September 20th	16:15	Ministerial Roundtable - MRT4	Auditorium 1 – BMO Centre
	Thursday, September 21st	14:45	Closing Ceremonies	Big 4 Main Hall A&B

		Departure from YYC	YYC Airport
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Legend	
Common Event	
Country Specific Event	

Ministerial Round Table - MRT 4	
Date	Wednesday, September 20th
Time	16:15 – 17:15
Location	Auditorium 1 – BMO Centre
Session Title	<i>Governments Role in Promoting Innovation</i>
Session Description	<i>In the pursuit of energy transformation, innovation is prevalent throughout every area of endeavor. Technical innovation will be the main driver in the shift toward a low-carbon economy, and the pace of innovation will drive the rate of progress and the timeline required to reach net zero emissions. The key element that may be applied in creating an innovative culture is collaboration. How can government collaborate effectively with academia and industry to create an optimum environment for innovation.</i>

Protocol Tips: Yemen

As the liaison officer hosting the official delegation from Yemen, you will require a high level of cultural sensitivity. Here are some important considerations to keep in mind:

Research and Preparation: You will find the biography of the leader of your delegation in this Handbook. Please feel free to research the delegation's background, including the individuals' positions and roles. Understanding their specific interests and objectives will help you tailor your interactions effectively.

Formal Greetings and Respect: Address delegation members using their appropriate titles and honorifics, especially if they hold titles like "Doctor." Greet them with a warm handshake, while considering that some Yemeni men might prefer not to shake hands with women.

Dress Modestly: Yemen follows conservative dress codes. Dress in a professional, modest manner, especially if you're meeting delegation members of the opposite gender. Women should consider wearing loose-fitting, modest attire that covers the arms and legs.

Communication Style: Be polite and formal in your communication. Maintain a respectful tone and avoid confrontational or overly direct language. Allow delegation members to set the pace of conversation and be patient.

Business Etiquette: Be prepared for the possibility of lengthy initial social conversations before discussing business matters. Yemenis value building relationships and trust before engaging in business conversations.

Time Perception: Be aware that the concept of time might differ. Meetings may start later than scheduled, but it's important to be punctual yourself. Show patience and understanding if schedules are adjusted.

Dining and Hospitality: Given that meals such as the opening ceremonies are part of the program, inquire about any dietary restrictions or preferences within the delegation. While dietary inquiries were made as part of the delegate registration process the information provided may be incomplete. Be prepared to guide delegation to halal options wherever possible. Please note that in most cases these will be the vegetarian option.

Social Hierarchies: Yemeni culture values hierarchy and age. Show respect for senior delegation members by acknowledging their status and age.

Personal Space and Physical Contact: Yemenis value personal space, especially when it comes to the opposite gender. Avoid extended eye contact with individuals of the opposite gender, and refrain from physical contact unless initiated by the Yemeni delegation.

Privacy Concerns: Be cautious about taking photographs, especially of delegation members without their permission, as privacy is highly regarded.

Cultural Taboos: Be mindful of sensitive topics such as religion, politics, and Yemen domestic policies. These subjects can be best avoided unless the delegation initiates discussions.

Arabic Language Tips

The official language of Yemen is Arabic. Here are the common phrases you may need as a Liaison Officer when interacting with Arabic speakers from Yemen:

Hello - "مرحباً" (Marhaban) - Common greeting

Another common greeting is "أهلاً" (Ahlan).

Welcome - "أهلاً وسهلاً" (Ahlan wa sahlam)

Please - "من فضلك" (Min fadlik)

Thank you - "شكراً" (Shukran)

Yes - "نعم" (Na'am)

No - "لا" (La)

Goodbye - "وداعاً" (Wada'an) - Common farewell

Another common farewell is "مع السلامة" (Ma'a al-salamah).